

REFERRAL TO TREATMENT UPDATE



HISTORY

- Significant issues were identified with how the Trust had historically reported RTT with reporting suspended in 2014
- Robust and credible RTT recovery plan approved by NHS England in February 2017
- We delivered 92% (the national target) of patients being seen within 18 weeks in June and July
- The last time the country hit the national target was February 2016
- Subsequently our performance has been narrowly below 92% - November 2017 national Incomplete Standard was 91.5%



IMPROVING CARE

We have adopted a system-wide approach to improvements, working together to treat patients who had been waiting too long.

The range of things we have had to improve include:

- Validation
- Outsourcing
- Theatre productivity
- Enhanced resource
- Demand and capacity work
- GP Pathway Improvement Programme.



CLINICAL HARM PROGRAMME

- A comprehensive clinical harm programme has been undertaken
- Five phases of reviews have focused on patients waiting
- To date, no evidence of clinical harm as a result of additional waiting has been found



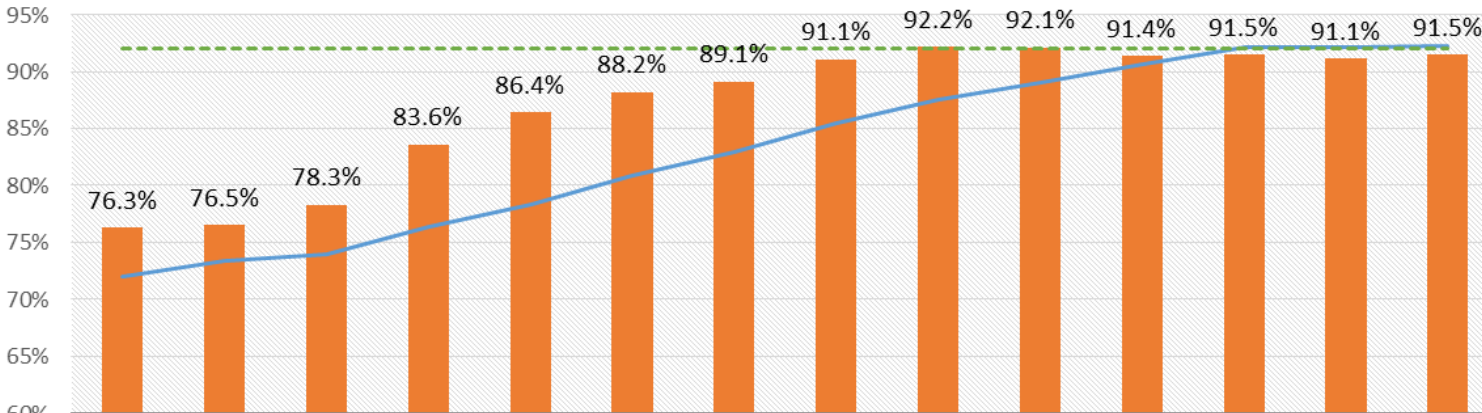
RECENT RTT PERFORMANCE

October 2016

June 2017

Nov 2017

18 weeks performance and trajectory



	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%		
Actual	76.3%	76.5%	78.3%	83.6%	86.4%	88.2%	89.1%	91.1%	92.2%	92.1%	91.4%	91.5%	91.1%	91.5%		
Target	72.0%	73.3%	73.9%	76.3%	78.4%	80.8%	82.9%	85.5%	87.5%	89.1%	90.7%	92.2%	92.2%	92.2%		
National Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%		



DEMAND MANAGEMENT

- A continued priority for all three BHR CCGs
- CCGs and BHRUT jointly working on a clinically-led 'Improving Referrals Together' programme
- Clinically designed new patient pathways focusing on the most 'pressured' specialties within the system
- Clinical leads (both Consultants and GPs) identified for all pathway design work
- Community providers also engaged for maximum impact across the system.



NEXT STEPS/ONGOING ASSURANCE

- We have developed a revised RTT recovery plan which is being implemented to return to delivering 92% in April 2018.
- We are able to take much more effective action now, and know which specialties are busy, due to the work which has been done
- A Governance and Assurance Framework has been developed with a clear reporting line and for governance.
- RTT assurance and governance is managed through the Planned Care Programme Board.
- External assurance is also provided through meetings with NHSE and NHSI.
- The Trust also has a weekly Access Board that feeds into the Planned Care Programme Board, chaired by the Deputy Chief Operating Officer.

